

# WE HAVE GOT YOU COVERED



Are you covered by Shimadzu's world-class Preventive Maintenance Plans? Regular instrument maintenance is of utmost importance to ensure that any potential issues due to wear and tear, are avoided and your instrument continues to run at peak performance. Shimadzu offers a variety of Preventive Maintenance and Extended Warranty plans, to help you better manage costs and minimize inconvenience.

When warranty ends, our certified engineer will make scheduled visits to do instrument checks and replace components to keep your instrument in good working conditions to avoid unplanned downtime.

## Why should I buy Preventive Maintenance Plans?



### Saves Time

- Guaranteed response time within 48 hours
- Priority given to repair calls
- Substantially reduce downtime



### Reduces Cost

- Fixed service costs to avoid unexpected expenses
- Special prices for parts
- Software updates at no additional charge
- No extra charges for transport and labor
- Extend lifespan of the instrument



### World-Class Support

- Scheduled Preventive Maintenance visits by fully-certified, factory-trained Service Engineers
- The instrument is checked according to Shimadzu's service protocol.
- Genuine Shimadzu parts



## Providing The Best For Our Customers

With Shimadzu, you can be assured of our prompt and comprehensive after-sales support. Choose a plan which suits the individual needs of your laboratory:

### CONTRACT 1XPM

- 1 PM Visit + Unlimited Service Calls
- Exclude all Spare Parts

### CONTRACT 2XPM

- 2 PM Visits + Unlimited Service Calls
- Exclude all Spare Parts

### NON-CONTRACT

- One-Time Calibration
- Exclude all Spare Parts

### CONTRACT VALUE

- 2 PM Visits + Unlimited Service Calls
- Include Repair Parts  
(AC Adaptor, Keypad Cover and Door Railing)



Quality Management System Certified by TÜV SÜD PSB Pte Ltd according to ISO 9001

**For more information, please contact us at:**



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